

CFLC Library of Staff Development DVDs & Videos

2002 Gates Training Symposium (VHS Videos)

Sol Hirsh: *Lab Technology: Fixed, Mobile & in the Air*

Susan Kent: *Technology Training and Public Library Support*

Elizabeth Lambert & Harriet Protos: *Putting Training Together from A-Z*

George Morgan: *How People Learn-How People Teach*

Karen Wilber: *Content: Curriculum Design and Lesson Plans*

College of DuPage: Two Series (VHS Videos & DVDs)

Library Challenges and Opportunity Series:

Library Hot Topics: Discussions & Interviews

Get the inside scoop on all of the happenings of the ALA Conference. What are the hot topics? What are the exciting new technologies? In the style of a television news magazine, qualified speakers who are in-the-know, and at the forefront of new issues share their knowledge with those who were unable to attend the conference.

--College of DuPage Teleconference, Friday, April 29, 2005.

Library as a Place: Where People Want to Be

Discover what public and academic libraries are doing to transform their images from buildings with books into centers for their communities and campuses--to be the place where people want to be.

--College of DuPage Teleconference, March 18, 2005. (2 hours).

Library Marketing: Tips & Techniques

A discussion on techniques being used by innovative librarians to promote their libraries and services. Listen to the success stories of fellow librarians as they share their personal experiences in finding interesting and effective ways to mass-communicate and promote the value of their libraries.

Panelists: Buff Hirko, Statewide Virtual Reference Project Coordinator at Washington State Library; Howard McGinn, Dean of Libraries at Seton Hall University; Linda Wallace, Library Communication Strategies, Inc., formerly head of ALA's Public Information office.

--College of DuPage Teleconference, February 18, 2005. (2 hours)

Library Management Hot Topics (VHS & DVD)

Based on numerous requests and positive reaction to the roundtable format used last spring, we bring together a panel of experienced library managers to discuss a series of management related issues. Our panel, representing both large and small academic and public libraries, address topics suggested by our viewers. Topics include: Changing Roles of Support Staff; What to do with "Problem Managers"; The Information Commons Model of Librarianship; Staff morale; and The Fate of Small Libraries in this Era of Technology.

--College of DuPage Teleconference March 10, 2006. (1 hr. 30 min)

Google Book Search: Its Impact on Scholarship and Libraries (VHS & DVD)

This teleconference explores Google Book Search. We discuss how a successful project will impact the world of information from the perspectives of librarians, academic administrators, scholars and publishers. legal issues are also examined. In the wake of the controversy surrounding Google Book Search, our goal is to highlight the key issues in a constructive manner consistent with the academic tradition of promoting a "spirit of inquiry."

--College of DuPage Teleconference, April 28, 2006. (2 hours)

Library Transformation: Making It Happen (VHS & DVD)

Leslie Burger's ALA presidential theme of library transformation serves as the basis for this inspiring showcase of libraries recognized for their exceptional achievements. Dick Dougherty leads the discussion as librarians from across the nation share the details of their enterprising efforts, and offer practical advice and encouragement for others interested in initiating transformational change. You'll hear uplifting stories from libraries that are not just keeping up, but staying ahead.

--College of DuPage, March 23, 2007. (1 hr 30 min)

The Relevance of Libraries in a Digital Age (VHS & DVD)

The rapidly expanding availability and diversity of digital content and discovery tools challenges the future centrality of the library and its traditional roles. These trends thrust the library professional into innovative new responsibilities. This teleconference explores these developments and debates the future relevance and impact of libraries in society, and to the communities they serve.

--College of DuPage, May 11, 2007. (1 hr 30 min)

Library Spaces: Future Needs (DVD & VHS)

Alan Kirk Gray moderates a panel discussion featuring practicing architects experienced in planning and design of all types of libraries and information facilities. With a wealth of support visuals, this program explores the relationship between function and form in library spaces.

--College of DuPage, March 7, 2008

Tools of Engagement: Attracting and Engaging Library Users (DVD & VHS)

Engaging patrons takes more than PR. It means real involvement with the community of users. These communities will help shape the libraries of the future.

--College of DuPage, May 9, 2008

Soaring to Excellence Series:

Reference Tools for the Information Age: Consumer Medical Resources

This teleconference will explore just what are the best consumer medical reference tools available - both in print and online. A number of areas related to reference will be covered, providing library staff with the best and most up-to-date tools available on consumer medical information.

--College of DuPage Teleconference, March 11, 2005. (2 hours)

The Role of Teaching in Modern Libraries

Library staff are increasingly called upon not just to find information for their patrons, but to also teach their patrons skills related to finding, evaluating, and using information. This teleconference explores the expanded roles of librarians in today's modern libraries.

--College of DuPage Teleconference, November 19, 2004. (2 hours)

Making Copyright Work for Your Library

John W. Berry, NILRC Executive Director and past president of ALA, Carrie Russell, ALA Washington Office, Kenneth Crews, Indiana University School of Law, and Edward Valauskas, Dominican University, discuss complex copyright and intellectual property issues in libraries and institutions.

--College of DuPage Teleconference, September 24, 2004. (2 hours)

Libraries, the Universe, & Everything: Google and Your Patrons (VHS & DVD)

Stephen Bell explores the myths and realities of Google, along with its unique impact on libraries. The teleconference explores the library workers role in connecting users to high quality information in the age of "Googleization."

--College of DuPage Teleconference, November 18, 2005. (1 ½ hours)

Libraries, the Universe, & Everything: Serving Immigrant Populations (VHS & DVD)

This teleconference examines providing library services to this nation's increasing immigrant population. By breaking down the process into stages of building a prototype for diversity, the program aims to find direction, guidance, reassurance and inspiration for library professionals considering, or currently involved in implementing programs for providing service to immigrants.

--College of DuPage Teleconference, April 7, 2006. (2 hours)

Libraries, the Universe, & Everything: Always a River, Sometimes a Library (VHS & DVD)

Rick Anderson explores the three ways the library profession is broken, and the four ways to fix it. He uses the Mississippi River as a metaphor for patron behavior.

--College of DuPage Teleconference, February 3, 2006. (1 ½ hours)

Information Literacy for the 21st Century Learner (VHS & DVD)

IMLS/NILRC Teleconference

This teleconference examines information literacy instruction and the relationship between information literacy and student success in moving from high school to community college. There is a particular emphasis on "at-risk" students. This program is a report on a three-year

Leadership Grant from the Institute of Museum and Library Services (IMLS) awarded to the Network of Illinois Learning Resources in Community Colleges (NILRC).

NextGen Librarianship: Where Do We Go From Here? (DVD/VHS)

This teleconference focuses on the sources of generational conflict, the problems they create and strategies for overcoming barriers to nurture a healthy working environment.

--College of DuPage Teleconference, February 9, 2007 (1 ½ hours)

Best New Technologies - Keeping Up With the Storm (DVD/VHS)

New technologies keep coming at a rapid pace, and librarians are subject to the stress of being expected to both absorb and implement them. Is it any surprise that the challenges faced in keeping up with this storm of new technology is a topic when librarians gather? This program will examine the challenges librarians face as we enter the world of Web 2.0. It will explore several of the newest technologies, investigate why librarians are adopting them and how they're being used, and examine sensible approaches to choosing and implementing the technology that are right for your library. Speaker: Steven Bell, Philadelphia University

--College of DuPage Teleconference, October 27, 2006 (1 ½ hours)

The Best from the Web (VHS & DVD)

Reference librarian Kelly Watson and a panel of experts showcase a toolkit of valuable resources they have compiled and packaged neatly in an easy to use wiki. Representing the "Best from the Web", this toolkit will assist information professionals in performing their every day jobs - from the front lines to behind the scenes.

--College of DuPage Teleconference, April 13, 2007. (1 hr 30 min)

Copyright in the Digital Age: An Update (VHS & DVD)

This program is an update to a teleconference produced by ALA And NILRC in 2004. The objectives for this program are to provide an understanding of:

- The key issues in U.S. Copyright Law since 2004;
- "Fair use" as it applies to the use of web sites, blogs, wikis and other web resources;
- The copyright of "public performance" in education and library settings;
- How international intellectual property decisions affect copyright in the U.S.;
- The process of seeking permission to use music, film and other media in schools and libraries.

--College of DuPage, June 1, 2007 (2 hours)

Finding the Trends That Matter: Get Your Environmental Scan On (VHS)

October 26, 2007 (1hr 30 min)

People Watching With a Purpose: "Meeting Needs Before They Need It" (DVD & VHS)

Libraries-public, school, and academic-are re-visioning their roles in communities, moving beyond the rapidly outdated paradigm of creating services for patrons and students. Instead, libraries are beginning to partner with community members to build meaningful experiences.

--College of DuPage, February 8, 2008

Trends, Fads or Folly: Spotting the Library Trends That Really Matter (DVD & VHS)

This program is the third installment in a series dedicated to recognizing and evaluating technological and professional trends. Guest experts showcase and discuss the merits and surrounding skepticism of three developments certain to influence library workers in all types of libraries. Virtual worlds, folksonomies and alternative ways of reading are reviewed with an eye to how they may redefine providing service.

--College of DuPage, April 11, 2008

Think & Do Workshops with Steve Wishnack (DVD)

Customer Service at the Library, Making the Experience Meaningful & Memorable

To thrive in the future, and keep pace with changing customer (patron) needs, libraries must deliver service quality that measures up to the increased expectations of today's customers. That's why Think & Do created "Customer Service at the Library."

Hosted by Steve Wishnack, Think & Do President & Founder, this 17-minute orientation program is designed to help all library staff members create a customer experience that is meaningful and memorable.

Program contents: ABC's of Customer Service; The Values of Customer Service; Why People Stop Coming Back; Customer Needs & Wants; Cultivating Loyal Customers; Healthy & Deadly Attitudes; The Power of a Smile; Words to Use & Words to Loose; The Value of Thank You; Customer Magic; Telephone Magic; Email Etiquette.

American Library Association (DVD)

Confronting the Crisis in Library Education

Brodart's Guide to Book Repair & Protection (DVD)

Step-by-Step Instructions, Easy to Use, Excellent Training Guide